



Control Number: 51812



Item Number: 198

Addendum StartPage: 0

County Judge

From: Customer Service <customer@puc.texas.gov>
Sent: Thursday, April 15, 2021 8:19 AM
To: County Judge
Subject: RE:

2021 APR 15 PM 8:21

Good morning:

Thank you for contacting the Public Utility Commission of Texas. The Commission has opened Project 51812 - ISSUES RELATED TO THE STATE OF DISASTER FOR THE FEBRUARY 2021 WINTER WEATHER EVENT. We recommend that you file your comments/questions in the project.

You may use our interchange filer online at <https://interchange.puc.texas.gov/filer>.

You may also follow the project through interchange on our website. Using the link below, enter 51812 in the field labeled control number.

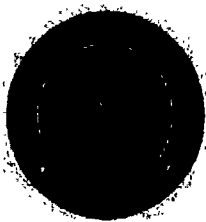
PUC Interchange- <http://interchange.puc.state.tx.us/WebApp/Interchange/application/dbapps/filings/pgSearch.asp>

Additionally, the link below will give instructions on how you may sign up to track and receive email notifications of PUCT filings that you would like to follow.

Filings Notification System

Thank you for contacting the PUC.

Sincerely,



Customer Protection Division
Public Utility Commission of Texas
P.O. Box 13326
Austin, TX 78711-3326
Toll-Free: (888) 782-8477 | **Fax:** (512) 936-7003

-----Original Message-----

From: County Judge <countyjudge@atascosacounty.texas.gov>
Sent: Wednesday, April 14, 2021 9:13 AM
To: Customer Service <customer@puc.texas.gov>
Cc: Mark Gillespie <commissioner1@atascosacounty.texas.gov>; K. A. Riley <commissioner4@atascosacounty.texas.gov>; Eliseo Perez <commissioner3@atascosacounty.texas.gov>; Trent Rowell <trowell@acao-tx.org>; Stuart Knowlton <commissioner2@atascosacounty.texas.gov>; Robbie Denson <rdenson@atascosacounty.texas.gov>; Rusty Prasifka <rusty.prasifka@atascosacounty.texas.gov>; County Judge <countyjudge@atascosacounty.texas.gov>; Robert Hurley <hurley6469@hotmail.com>
Subject:

198

WARNING: EXTERNAL SENDER. Always be cautious when clicking links or opening attachments. NEVER provide your user ID or password.

PUC - Customer Protection
P.O. Box 13326
Austin, TX 78711-3326
Fax: 1-512-936-7003

I have waited to write to let all of the problems settle down from the electric fiasco in our State and in my county (Atascosa) to send a comment.

I do understand all of the failures of ERCOT and the problems all of you are working to fix for the future.

My complaint is specific to the days of the outage and pertains to AEP failures. Rolling blackouts were ordered and Karnes Electric and others successfully did that. If we knew the power would be on (i.e.) for 2 hours every 12 hours we could live with that and plan our needs. But AEP completely failed at rolling blackouts and just shut down their service to all but essential AEP Customers in Atascosa County. They were the greatest failure in my county and should be admonished to come up with a working plan for the future. They created incredible hardships on a huge number of our citizens and risked lives and property damage because of their failure to successfully perform "rolling blackouts."

Thank you for listening and all you are trying to do for us.

Judge Robert L. Hurley
Atascosa County
Suite 206
Jourdanton Tx 78026
countyjudge@atascosacounty.texas.gov
Office phone 830-769-3093
Cell 830-200-8744